



# PARKWOOD RANCH

Parkwood Ranch Community Master Association Newsletter

www.parkwoodhoa.com



**Next Annual Meeting** Monday, April 26, 2021 7:00 PM

The Parkwood Ranch Homeowner's Association meets on the fourth Monday of every month. All meetings will be held virtually due to COVID-19. Please check for updates at www.parkwoodhoa.com as meeting times and locations may change.

The Board does not meet during the summer months.

#### Paint Your Walls

The cinderblock walls in Parkwood Ranch that face the street are all painted. As time goes on, paint fades. The time has come for the exterior walls in Parkwood Ranch to be



repainted. Every home has the small area in their side yard that faces the street. If you live on the corner or the end of the street you would also be responsible for the stretch of fence that faces the street on the side of your property.

We encourage all residents to assess their exterior cinderblock walls to see if they are in need of paint. The walls should be painted either the body color of your home or Dunn Edwards "Baked Potato". If you paint the wall one of those two colors you would not need to submit an Architectural Change Request. Notices/Violations will begin in May for walls still in need of paint.

Payments

Approvals

Maintenance

Insurance

Compliance

Property Details

Account Profile

Shared Documents

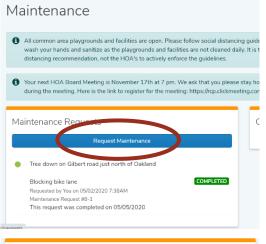
### Helpful Numbers

If you visit your community website at http://parkwoodhoa.com/questions.html there is a list of online forms you can fill out to report issues to the City of Mesa, Street Lights out, etc. Below is a list of other helpful phone numbers you may need if you prefer to call someone rather than just reporting issues online.

- Animal Control: (480) 644-2268
- Non-Emergency Police Line: (480) 644-2211 ext. 2
- City of Mesa Utilities: (480) 644-2221
- SRP (Street Light Outage): (602) 236-8888

#### How to Submit Maintenance Request

There are many benefits to utilizing your homeowner portal. One of the features that can be remarkably helpful is submitting a maintenance request. If you see issues around the neighborhood that need to be corrected you can submit the request on your portal. Examples would include bushes that need to be trimmed due to sight line issues, broken sprinkler heads, a tree down, etc.



Create A New Maintenance Request	
Please give a brief description of the issue including the cross streets or a description of the location (pictures are always helpful). If it is an emergency (i.e. trees fallen into the street, flooding, etc.), please call 480- 813-6788. If it is after hours, please dial "8" to get the emergency messaging system.	
	the issue you are having. Please use as much detail as possible to re this more quickly. *  ers)
Add Ph	notos No photos added
Submit Req	uest Cancel

To submit the request login to your homeowner portal and on the left-hand side click "Maintenance". Then click "Request Maintenance".

Then it will give you an option to detail what the issue you are having. You will also be given the option to attach pictures. Once you detail your issue and attach the pictures click submit.

After the request is submitted you will receive updates as the request is sent to vendors and completed. A history of maintenance requests you submit will be saved on your portal.

If you have questions on this please call RCP at 480-813-6788.

#### Save the Date



#### Saturday, April 10, 2021 7:00 AM - 1:00 PM

Join us in participated in our semi-annual community yard sale. Have your items out by 7:00 AM if you wish to participate. Banners will be placed at the entrances of the community to notify those who drive by of the sale.

#### Plant Requirements

This past Summer with record heat waves many plants didn't survive the Summer. Spring is the perfect time to replace those plants or any other plants that may be missing from your yard.

In Parkwood Ranch the minimum plant requirement is at least four (4) 5-gallon shrubs/bushes and one (1) 15-gallon tree.



Please take the opportunity of the beautiful weather to replace your plants. Homes that do not meet the minimum plant requirement will be given violations. Initial notices began in January, but homeowners were given until March 15th to complete their planting. Violations will resume after the 15th of March.

### Sign up for Portal

If you have not already done so please remember to sign up for portal and provide your e-mail address. Below there is information on how to opt-in for e-mail notifications, even if you do not want all the notices e-mailed to you please sign up so you are able to have access to important communications regarding your community. Please call RCP to get the e-mail to sign up for portal if you haven't already.

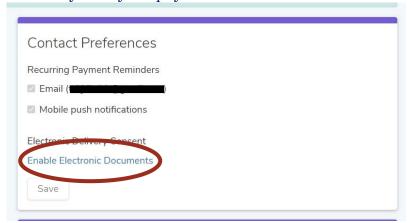
## Opt In for E-Mail Notices

Utilizing your homeowner portal, you can now sign up to receive your notices via e-mail. If you have not set up your portal yet, please do so as it gives you a wealth of information.

Once you login to your portal setting up your notification preferences is fairly simple. On the menu on the left-hand side click "Account Profile".

Once you get to your Account Profile at the top you will see notices regarding your community. Below that on the left you will see and be able to edit your mailing address information. On the right you will see "Contact Preferences".

In your "Contact Preferences" you can click "Enable Electronic Documents" to set up your e-notifications. You can also choose to get "Push Notifications", email notifications or whatever works best for you to remind you of your payment.



If you have any questions about how to best utilize your homeowner portal please feel free to reach out to RCP at 480-813-6788.



Online Portal by AppFolio

App Store Available on the Google Play

#### Parkwood Ranch Homeowners Association

#### **Board of Directors**

Travis Richards

Dan Atherstone

#### Community Manager



633 E Ray Rd Ste 122 Gilbert, AZ 85296 Phone #480-813-6788

8:00 AM - 5:00 PM

